

# HUMAN HAIR WASHING AND AFTERCARE GUIDE



Washing your wig is so important, and with the right products designed for wigs. You want your wig to be in the best condition for as long as possible. Washing your wig in the right way will replenish your style and help to maintain its original loveliness.

## SHAMPOOING

1. Prior to washing, remove all knots and tangles paying particular attention to the nape. Start by brushing through the wig to remove any tangles, (always start at the bottom and work up to the top to avoid compounding any knots)
2. Use Sulphate & Paraben Free shampoos and conditioner on your wig, we stock a variety of products which we will recommend.
3. Rinse the wig from roots to ends using lukewarm water, and keeping the hair running in the same direction, apply a small amount of shampoo into the palm of your hand and distribute this evenly all over the wig, gently massage the hair until you generate a little lather, no need to agitate the wig.
4. Rinse again with cool water from the inside pushing the hair away from the base of the wig and continue until the water is running clear, NEVER LEAVE YOUR HUMAN HAIR WIG TO SOAK IN WATER OR TRY TO RINSE IT IN A BOWL AS THIS WILL CAUSE THE HAIR TO TANGLE. Blot out the excess water in a towel (DO NOT RUB THE HAIR), condition as follows.

## CONDITIONING

1. Apply the conditioner into the palm of your hand and distribute evenly all over the hair, massage this through all the hair; don't condition roots as this will loosen knots, leave for approx. 10 minutes before rinsing. Rinse in the same manner as before still using cool water.
2. Once the water is running clear lay the wig on a towel and use another to blot out as much excess water as possible ;pat dry, NEVER rub.

## STYLING

1. Once washed leave to dry 80-90% before styling. Human hair must be dried and styled after washing solely air-drying will leave the hair 'un-polished' and can trap water in the hair causing frizzing.
2. If blowdrying, dry the inside of cap to tighten hair knots. Spray with a heat protection spray before styling, if using heat try not to go above 140 degrees especially on blonde based colours.
3. When brushing be gentle and go from bottom up as pulling at hair will contribute to shedding.

## CUSTOMER INFORMATION

Congratulations on the purchase of your human hair wig/topper, we are sure you will be pleased with your product. In order to ensure you get the best from your wig we advise the Human Hair Aftercare Guidelines are followed.

Please note that your human hair wig / topper is non-returnable so please ensure you ask all questions and have tried on your wig before leaving the salon. Parrucche advise that they do the first wash on the wig to ensure the protective coating on the wig is removed and that it retains its integrity and condition.

Parrucche encourage customers to ensure that their product-

- Is of satisfactory quality before leaving the salon
- Is Fit for Purpose supplied for, thus adequate for the reason of wearing
- As described, so encouraged to examine the wig before they leave the salon

Should the wig develop a fault within 25 days of date purchased, ie manufactures fault you should inform Parrucche immediately so it can be returned to the manufacturer, within the 30days right to reject, to be examined with further action being decided thereafter. Please refer to our Returns Policy for more information. Parrucche accepts no responsibility for goods damaged due to customer abuse or neglect or any allergies resulting from the product.

## SOME MORE INFO:

- All human hair wig/topper colours will fade, this is due to an oxidization process that happens in the environment, this will normally occur within the first few months of wear.
- If colouring patch test first as the hair will take differently to colouring your own hair; note generally human hair can be darkened and not lightened due to previous hair processes. Parrucche recommends limiting colouring or chemically altering the human hair if possible to prolong the lifespan of the Wig/ Topper.
- These instructions are intended as a guide only, we accept no liability regarding the information given, you must decide on the method and products that you wish to use. Please contact the salon if you have any other questions or concerns regarding the cleaning of your wig.